



## Overnight Adventure Frequently Asked Questions (FAQ)

### GENERAL OVERVIEW

#### **How many people can attend Overnight Adventures at Frost Science per night?**

Our Overnight Adventures program can accommodate up to 250 people.

#### **Who is eligible to participate?**

Both families and youth groups are welcome to attend this unique Frost Science experience. Select dates are exclusively for scout troops. See our website for all current Overnight Adventures at Frost Science dates. Please note: adults may not attend our family or group overnights unless they are accompanied by youth participants.

#### **Do you accommodate Overnight Adventure guests with special needs?**

Yes, we do. It's priority for the museum to be inclusive and accessible to all guests. Because needs vary per person, let us know when you register about yours or someone in your party. An Education Department team member will then connect with you directly, and we will do our best to offer an accommodation. Please note, if we do not receive your request prior to your scheduled Overnight Adventure date, it may be more challenging for the museum to meet your needs.

#### **Is there an age requirement for child participants?**

Yes, all children in attendance must be a minimum of 5 years old. We cannot make any exceptions.

#### **Is there an age requirement for chaperones?**

Yes, all chaperones must be a minimum of 21 years old. We cannot make any exceptions.

#### **For any family, youth organization or scout troop, what is the ratio for adult chaperone to child (anyone 17 and under)?**

For every 10 children, there must be at least one adult chaperone present to monitor the group.

#### **Is there a limit to how many participants I can enroll in my group?**

As long as you observe the above chaperone to child ratio, you can enroll up to 250 total individuals (our maximum capacity), including both chaperones and children.

#### **What is the cost?**

The cost of the program is \$80 per person, whether it's a child or adult chaperone.

#### **What is included with the cost of the program?**

Special hands-on science activities, a planetarium show, meals (dinner and breakfast) and a t-shirt for youth (17 and under) are all included in the price. For scout troop experiences, special patches may also be included. Please note: overnight parking is an additional charge and not included.

#### **What is the price of parking for Overnight Adventures at Frost Science?**

Parking at Frost Science will be offered for a flat rate of \$10 in the museum's garage (from 6:00 p.m. to 8:00 a.m.); this fee is separate from program admission. Because of limited space, we strongly suggest carpooling or public transportation.

#### **What exhibition galleries are available at the museum during the program?**

Exhibition galleries available to guests will be determined by the theme of your Overnight Adventure at Frost Science experience. Please see our website for all current Overnight Adventures at Frost Science dates and themes.



### **What should my group bring to Overnight Adventures at Frost Science?**

To make your experience a pleasant one, we suggest the following items:

- A pillow
- A yoga mat, sleeping bag or blanket. We do allow single-sized cots and twin sized self-inflating mattresses. We cannot accommodate queen or king sizes, nor inflatable mattresses that necessitate proximity of an electrical outlet.
- Comfortable shoes and clothing
- Appropriate sleep attire for a shared space (shorts/t-shirts, pajamas, sweatpants, etc.)
- Ear plugs
- A refillable water bottle
- Headphones (if using electronics)

*Please note: we strongly suggest that any personal items be clearly marked with the owner's first and last name for the safety and security of all participants. Loose items like pillows and sleeping bags must be placed inside clear plastic bags; this will maintain the cleanliness of all items. The maximum size for any travel bags is similar to that of a carryon suitcase or small gym bag. No exceptions can be made.*

## **RESERVATIONS**

### **How do I purchase tickets for an Overnight Adventure?**

You can purchase your Overnight Adventure tickets using our online form on our program website:

[www.frostscience.org/overnights](http://www.frostscience.org/overnights)

### **Is there a deadline to to purchase the Overnight Adventure tickets?**

We recommend that all tickets be purchased at your earliest convenience. This helps to secure your preferred date, as well as adequately prepare your group for their experience. That being said, we officially close reservations four (4) business days in advance of each scheduled program date.

### **When do I pay for my Overnight Adventure tickets?**

You will pay for your tickets via our program website when completing the online form. For the program website, please visit: [www.frostscience.org/overnights](http://www.frostscience.org/overnights)

### **Once I have purchased my Overnight Adventure tickets, may I add more individuals?**

Yes, you can include additional individuals to your reservation as long as there is still availability for the given date and it is more than four (4) business days before the program date. Please contact the reservations department at 305-434-9564 if you have further questions.

### **What if someone in our group would like to cancel?**

We do not provide any refunds.

### **Is there same day registration?**

We cannot accept same day/walk-up reservations. Final reservations must be secured no later than four (4) business days in advance of the program date.



## ARRIVAL

### How should we get there?

The Phillip and Patricia Frost Museum of Science is located at 1101 Biscayne Blvd in Miami, Florida and is accessible via personal automobile and public transportation (including a Metromover station located adjacent to the museum). For more information, please visit: <http://www.frostscience.org/parking/>.

### Where do we check in?

If you choose to park in our garage, please bring your materials up our ramp and check in at the registration table near the membership office. There, you can leave your belongings and Frost Science personnel will move them to your assigned sleeping area. If you are taking the Metromover, are being dropped off, or are otherwise arriving on foot, follow Museum Drive to the main entrance of the Museum. There is an elevator adjacent to the parking garage entrance that you can take up to our registration table.

### What time is check-in?

Check-in is between 6:30 p.m. and 7:30 p.m.

### What happens if we are late?

We can accommodate late arrivals up to 7:45 p.m. After that point, we can no longer accept any guests. This means that all registration fees will be forfeited (under no circumstances will refunds be issued).

### Where do we store our belongings?

When you arrive, items such as sleeping bags and change of clothes will be left with Frost Science personnel and moved for storage near your sleeping area. Please keep purses or all other valuables with you during your visit; guests cannot access their belongings again until bedtime at 11:00 p.m. We cannot be responsible for lost items.

## YOUR PROGRAM ITINERARY

### What does our itinerary include?

Please see below for a sample itinerary:

- Check-In
- Dinner
- Program orientation
- Interactive STEM activities, museum exploration and planetarium show (based on the evening's theme)
- Lights-Out/Sleeping
- Breakfast
- Exclusive early morning access to the Gift Shop
- Departure



## SLEEPING ACCOMODATIONS

### **When it's time to go to sleep, where do we change our clothing?**

Male, female and family restrooms will be available for all program guests near your designated sleeping area.

### **Where do we sleep?**

All guests whom attend the Overnight Adventure program will sleep in an assigned museum gallery/exhibition space; these will vary throughout the year.

### **When do we receive our sleeping assignment?**

Sleeping assignments are confirmed during check-in; we do not share these assignments prior to check-in on your Overnight Adventure program date.

### **What do we sleep on?**

Once "lights out" occurs and guests have retired to their sleeping quarters, all will sleep on the museum floor. At a minimum, we encourage you to bring sleeping bags and/or blankets. That being said, we also allow the following:

- Yoga/Camping Mats
- Fold-Up Camping Cots (Twin size only; larger sizes are strictly prohibited)
- Self-Inflating Mattresses (Twin size only; larger sizes are strictly prohibited)

*Please note: We cannot accommodate any air mattresses which require use of an electrical outlet; these are strictly prohibited. If this type of sleeping device is brought to the Overnight Adventure program, we will not allow them inside the museum. This also includes cots/air mattresses which are larger than a twin-size (i.e. queen and/or king sizes).*

### **Are the sleeping areas monitored by security?**

Yes, a security guard will monitor your immediate sleeping area throughout the night.

## FOOD AND DRINK

### **Will there be any food served during Overnight Adventures at Frost Science?**

Yes, we serve both dinner and breakfast; snacks will also be provided from 8:00 to 10:00 p.m.

### **Do you accommodate dietary restrictions? If so, who do I communicate this to?**

We will try our best to accommodate dietary restrictions. Please detail any dietary restrictions on your group reservation form. Please note we are not a nut-free facility.

### **Are we allowed to bring our own food and beverages into the museum?**

No, outside food and beverages are strictly prohibited at the Overnight Adventures program; this includes pizza delivery and/or Uber Eats as well as birthday cakes.

## ELECTRONIC DEVICES

### **Can I bring personal electronic devices with me (such as tablets, videogames, etc)?**

Yes, you are allowed to bring personal electronic devices but must utilize headphones so as not to disturb other Overnight Adventure guests; Frost Science is not responsible for any lost or stolen items.

## DEPARTURE

### **Is it possible to leave early?**

Yes, overnight guests are allowed to leave early if prior arrangements have been made. Unfortunately, there are no price adjustments for early departures and guests are not permitted to come back the next morning for breakfast.

### **What time do we leave the next day?**

Morning departure begins at 6:00 a.m. All program participants must depart the museum by 8:00 a.m. to allow our facility to prepare for that day's opening, even if you are planning to visit the museum later that same day. Normal hourly parking rates will resume at 8:00 a.m.

### **Do we get to enjoy the museum the next day?**

Each program participant will get a complimentary guest pass to return to the museum for a future visit. Regular museum operating hours are 9:30 a.m. to 5:30 p.m. every day.