



Summer Camp at Frost Science Frequently Asked Questions (FAQ)

How do I register my child(ren) for camp?

Registration is completed online. Please fill out the online form and you will receive a notification via email if you were accepted into your desired camp session within five (5) business days. The cutoff time for registrations for an upcoming week is the Wednesday before, at noon. Any registrations received after this time will not be processed.

When does registration open for camp programming?

- Summer Camp registration opens the first week of April
- Mini Camp registration opens the first week of school for the 2018-2019 school year
- Winter Camp registration opens first week of November 2018
- Spring Camp registration opens first week of February 2019

Do Members get a camp registration discount?

Yes, with a Frost Science membership you get a 15% discount off of your child(ren)'s camp registration(s). Not a member, not to worry! You can add a membership to your camp registration. Please note that this discount only applies to camp registration, and does not apply to lunch, camp T-shirts, before care or after care.

How much is summer camp?

Summer camp is \$350.00 per week for non-members, \$295.00 per week for members of Frost Science. If you are not a member and would like to become one, you can add a membership when you register your child for a camp. All fees must be paid at the time of registration via credit card or cash (in person only). Membership discount cannot be combined with other discounts.

For those parents wishing to take advantage of the sibling discount, you will pay the full amount for registration on the first child and then deduct 15% from the tuition of each additional sibling from the same household. PLEASE NOTE: This discount applies to the tuition portion only, and does not apply to lunch, camp T-shirts, before care, after care, or other fees. Sibling discount cannot be combined with membership discount. Cousins, nieces, nephews or friends are ineligible.

Once your registration has been reviewed and the payment has been processed, you will receive a final confirmation email that contains your camp confirmation / paid invoice in an attachment. Your child is not registered until you have received a camp confirmation. A separate registration is required for each child.

What does my child wear to camp?

Each registered child will receive one (1) camp T-shirt as part of their initial tuition. All campers are required to wear the camp T-shirt to camp every day. Additional shirts are available for sale for \$10 each and can be added to your camp registration. Campers should wear shorts or jeans and closed toe shoes. All campers should also bring a sweater or a jacket as the museum tends to be chilly. If you ordered a T-shirt, you may pick it up at the T-shirt table in the Knight Learning Center on Mondays and Tuesdays from 8:30 - 9:00 am.

Some camp classes / activities may take place outdoors or involve outdoor activities. Please remember to prepare campers with hats, insect repellent, drinking water and sunscreen to protect against the hot Florida sun.

Do you offer before/after care?

Yes! Before care runs from 7:30 a.m. – 8:30 a.m., and is \$30.00 per week. After care runs from 3:30 p.m. – 6:00 p.m. and is \$40.00 for the week. A combination of before and after care is \$65.00 per week. Campers that remain after 6:00 p.m. will be charged \$5 a minute for every minute after 6:00 p.m. until they are picked up. Campers will be granted a one-time exemption for pick up after 6:00 p.m. In before care, campers will begin their morning stimulation by watching educational videos corresponding to the theme of the week. In after care, campers will participate in fun, educational hands-on activities.

What does a typical day at camp look like?

Campers will be engaged in the theme of the week through several hands-on activities and labs, special experiences in the museum galleries or a planetarium show (once a week), and through PE time each afternoon in Museum Park (remember to pack sunscreen and bug spray!). Campers will also receive two snacks a day and have time for a lunch



break. All activities follow inquiry-based learning methods that engage campers in science by asking questions and having them discover the answers. These types of activities may include labs, dissections, experiments in the classroom or outdoors, crafts, drawings, and teamwork.

Who are the teachers and staff that will be with my child?

The camp instructors are trained museum staff, including scientists (PhD or Master's degree) and program developers in the given theme, or current Miami-Dade County Public School or private school teachers. Additional staff will include a teacher's aide, college students interested in careers as STEM educators, and volunteers. All camp instructors are being trained by the camp director, Daniella Orihuela, who is the learning programs manager for the museum. They will be trained in strategies and techniques for incorporating inquiry-based learning into an informal classroom learning experience, classroom management, accessibility, and safety including CPR/first aid certification. All teacher aides and volunteers will also undergo similar training. Each camp has a maximum of 25 campers and has one camp instructor, one teacher's aide in the classroom at all times, and up to two volunteers, making the ratio 4 to 25.

What is the drop off process?

Camp drop off takes place from 8:30 a.m. – 9:00 a.m. at the entrance of the museum next to the Ticket Center. Before care takes place from 7:30 a.m. – 8:30 a.m. for an additional fee, in one of our permanent exhibitions. For safety reasons, parent / guardian must accompany their child(ren) to the camp check in every morning and sign them in. Campers are not allowed to sign themselves in.

On Monday Mornings – the first day of each weekly session – campers should arrive between 8:15 a.m. – 9:00 a.m. This allows the camper to meet their summer camp instructor and parents to double check emergency contact information and the name of those listed as authorization for release information.

What is the departure process?

Camp dismissal takes place from 3:00 p.m. – 3:30 p.m. at the entrance of the museum next to the Ticket Center. For safety reasons, campers will only be released to the individual(s) listed on your original registration form or on an authorized for release form. Additionally, all individuals must present a photo ID every time they come to pick up a child. Once the ID has been verified, your child(ren) will be brought to you. Museum staff WILL NOT allow anyone not listed on the form to pick up a child unless specific written instructions have been provided by a parent/guardian in advance.

Campers that remain after 3:30 p.m. will be placed in after care and parents will be invoiced accordingly. After care takes place from 3:30 p.m. – 6:00 p.m. in the Knight Learning Center. Campers that remain after 6:00 p.m. will be charged \$5 a minute for every minute after 6:00 p.m. until they are picked up.

Payment for late pick up must be received before the end of the next week. If payment is not received by Friday before the end of the business day, a \$60 late fee will be charged to the account and is due at time of payment. If an account is delinquent over 30 days from the due date, a 1.5% charge will be added to the account balance. In the case of a past due account being sent to collections, the balance of any outstanding payments, plus collection, court and/or filing legal fees will be added to the balance owed to Frost Science.

What is your behavior policy for campers?

Good behavior is a key component to a successful summer camp experience. In an effort to provide all campers with a safe and fun filled camp experience, it is important that all campers exhibit proper behavior and self-control. Campers are expected to respect their instructors, staff and fellow campers at all times. Inappropriate, disruptive, and/or violent behavior while at camp will not be tolerated. Examples of inappropriate behavior include, but are not limited to: hitting, fighting, name calling, foul language, arguing, reckless endangerment, disrespectful actions, and stealing.

The Phillip and Patricia Frost Museum of Science reserves the right, upon notification of parents, to dismiss any student during any sessions for conduct that is deemed detrimental to the well-being of other students, staff, or to the overall operation of the camp. No refund/credit will be issued if your child is dismissed.

How will the camp handle special needs?

All Frost Science camps are inclusive. Thus, any camper with special needs is welcome. It is requested, if possible, for the parent to disclose any special needs of their child in advance of the first day of camp to the camp director, Daniella Orihuela at (305) 434-9569 or dorihuela@frostsscience.org, so that the staff can be properly trained and prepared to



ensure a fun, educational experience for all campers. This information will only be shared with the camp instructor. The camp instructors and staff will be trained to adapt their lessons as needed to accommodate all children; however, by design the activities incorporate multiple learning styles and techniques to ensure a broader and friendlier learning environment for all our campers.

What is your cancellation policy?

Classes that do not meet minimum enrollment requirements are subject to cancellation. If we must cancel your class, we will contact you to inform you of other class options.

Please note that refunds are not issued for camp classes. If for some reason a child needs to withdraw from or cannot attend a session they have been registered for, a museum credit will be issued. This credit is good for one year from the date of issue and may be applied to any Frost Science camp program or towards a museum membership.

Withdrawals?

If a student withdraws from a class for which they are registered before the first day of session, a museum credit will be given, minus a \$10 processing fee per class. This credit will be good for one year from the date of issue and may be applied to any Frost Science camp program or towards a museum membership. If a student withdraws from a class for which they are registered after the first day of session, there will be no credit of refund.

Absences?

If your child(ren) will not attend camp on a specific day during a session for which he/she is registered, please notify the Reservations Department as soon as possible by calling 305-434-9564 or email camp@frostsscience.org, or the camp director, Daniella Orihuela at 305-434-9569 or email dorihuela@frostsscience.org, in advance. Absences may not be "made up" by having your child(ren) attend another camp on a different day, nor will you receive a refund for any missed days.

Is food provided at camp?

Included in the price of camp registration are two snacks (one morning and one afternoon) for each day of the camp. We will provide a blend of snack options that are nut-free. Campers will be able to pick their snack from the options provided each day. Snack options may include fruit, goldfish, vegetable chips, or animal crackers. Campers may bring their own snacks from home instead, but this will not result in a discount for camp registration. Snacks will vary, so please be sure to list any food allergies on your child(ren)'s camp registration form(s).

All classes have a 30-minute lunch break each day. Campers must bring a non-perishable lunch each day that does not require refrigeration or a microwave. Please place each camper's name on his or her lunch box/bag so that it is easily identifiable.

Alternatively, lunch for the week may be purchased during pre-registration no later than the Thursday before the first day of camp at noon. Lunch cannot be ordered the day of or for individual days, but must be for the entire week. Please note menus are subject to change.

Please note that the lunch menu for summer camp is in the process of being finalized. Information regarding menu items will be added as soon as it is available.

What is your restroom policy?

There will be set opportunities, for example after snack and lunch, for campers to use the restroom. However, they will be able to use the restroom, which is down the hall on the same floor as the classrooms, whenever needed. If the whole class is not going, then the camper will need to go with a buddy of their choice, both of whom will be accompanied by camp staff or volunteers.

Where do I park?

Parking for camp drop off and pick-up will take place in the bus lanes before entering the garage. Please leave your car in the bus lane, head up to science plaza and meet a camp staff member in the museum's Atrium next to the Ticket Center. Parking in the garage will not be complimentary, all those who wish to park in the garage will be subject to regular parking fees.



In case of an emergency, who do I contact?

If you need to reach camp staff or your child during the day, please call 305-434-9564 or 305-434-9502 for an immediate answer. The person at the extension will help get you in contact with the appropriate camp staff.

Who do I contact if I'm having a problem situation with camp?

Notify Daniella Orihuela, Camp Director, at 305-434-9569 or dorihuela@frostsscience.org, if your child is having a problem at camp. We want your child to have an enjoyable and rewarding summer. With your help, we can ensure that all campers are at ease and comfortable.

The Phillip and Patricia Frost Museum of Science reserves the right, upon notification of parents, to dismiss any student during any session for conduct that is deemed detrimental to the well-being of other students, staff, or to the overall operation of the camp.

What happens in the event of an emergency at the museum?

The museum and thus the camp has an emergency action plan that is part of the safety training for all staff. This training includes what to do in the event of a fire, severe weather, a missing child/parent, and more. All camp instructors, staff, and volunteers, will complete this training prior to the first week of camp and be refreshed as needed.

In case of an emergency, the priority will be the safety of all the campers. Once the camper(s) are safe, and the Emergency Action Plan procedure is followed, parents will be notified as quickly as possible using the emergency contact information provided for each camper at registration.

In the event of a medical emergency, museum staff will contact emergency medical personnel and will then contact the child's parent or guardian. Based on the medical personnel's assessment, your child may be transported to a local hospital to receive further medical attention. Please note, emergency medical personnel cannot honor requests to bring children to specific hospitals, doctors, or medical establishments.

How do you store the camper's medication?

We do not store any medication at the camp. Museum staff are not able to administer daily medication to campers, please do not send medication with your child. If a child is required to carry an epi-pen, a copy of the prescription will need to be provided to the museum, and the child will be responsible to bring and take home their epi-pen daily.