

Summer Camp FAQ

How do I register my child(ren) for camp?

Registration is completed online. Please fill out the online form and you will receive a notification via email if you were accepted into your desired camp session within five (5) business days. The cutoff time for registrations for an upcoming week is the Thursday before at 12:00noon. Any registrations received after this time will not be processed.

When does registration open for camp programming?

- Summer Camp registration opens the first week of March
- Mini Camp registration opens the first week of school for the 2017 / 2018 school year
- Winter Camp registration opens first week of November 2017
- Spring Camp registration opens first week of February 2018

Do Members get a camp registration discount?

Yes, with a Frost membership you get a 15% discount off of your child(ren)'s camp registration(s). Not a member, not to worry! You can add a membership to your camp registration. Please note that this discount only applies to camp registration, and does not apply to lunch, camp t-shirts, before care or after care.

How much is summer camp?

Summer camp is \$350.00 per week for nonmembers, \$295.00 per week for members of Frost Science. If you are not a member and would like to become one, you can add a membership when you register your child for a camp. All fees must be paid at the time of registration via credit card or cash (in person only). Membership discount cannot be combined with other discounts.

For those parents wishing to take advantage of the sibling discount, you will pay the full amount for registration on the first child and then deduct 15% from the tuition of each additional sibling from the same household. PLEASE NOTE: This discount applies to the tuition portion only, and does not apply to lunch, camp t-shirts, before care, after care, or other fees. Sibling discount cannot be combined with membership discount. Cousins, nieces, nephews or friends are ineligible.

Once your registration has been reviewed and the payment has been processed, you will receive a final confirmation email that contains your camp confirmation / paid invoice in an attachment. Your child is not registered until you have received a camp confirmation. A separate registration is required for each child.

What does my child wear to camp?

Each registered child will receive 1 camp T-shirt as part of their tuition. All Campers are required to wear the camp T-shirt to camp every day. Additional shirts are available for sale for \$10 each and can be added to your camp registration. Campers should wear shorts or jeans and close toe shoes. All campers should also bring a sweater or a jacket as the Museum tends to be chilly. If you ordered a T-shirt, you may pick it up at the T-shirt table in the lobby on Mondays and Tuesdays from 8:30–9:00 am. Additional Museum T-shirts will be available for purchase at this time as well.

Do you offer before/after care?

Yes! Before care runs from 7:30 a.m. – 8:30 a.m., and is \$30.00 per week. After care runs from 3:30 p.m. – 6:00 p.m. and is \$40.00 for the week. A combination of before and after care is \$65.00 per week. Campers that remain after 6:00 p.m. will be charged \$5 a minute for every minute after 6:00 p.m. until they are picked up. Campers will be granted a one-time exemption for pick up after 6:00 p.m.

What is the drop off process?

Camp drop off takes place from 8:30 a.m. – 9:00 a.m. Early care takes place from 7:30 a.m. – 8:30 a.m. for an additional fee. For safety reason, Parent / Guardian must accompany their child(ren) to the camp check in every morning and sign them in. Each camper will be given a wrist band and escorted to the MeLab gallery by the camp staff. Campers are not allowed to sign themselves in.

On Monday Mornings – the first day of each weekly session – campers should arrive between 8:15 a.m. – 9:00 a.m. to meet their Summer Camp Teacher and double check emergency contact information and the name of those listed as Authorization for Release information.

What is the departure process?

Camp dismissal takes place from 3:00 p.m. – 3:30 p.m. For safety reason, campers will only be released to the individual(s)

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listed on your original registration form or on an Authorized for Release Form. Additionally, all individuals must present a photo ID every time they come to pick up a child. Once ID have been verified, your child(ren) will be brought to you. Museum staff WILL NOT allow anyone not listed below to pick up a child unless specific written instructions have been provided by a parent/guardian in advance. **Campers that remain after 3:30 p.m. will be placed in after care and parents will be invoiced accordingly.** After care takes place from 3:30 p.m. – 6:00 p.m. in the Knight Learning Center Classrooms. Campers that remain after 6:00 p.m. will be charged \$5 a minute for every minute after 6:00 p.m. until they are picked up.

Payment for late pick up must be received before the end of the week. If payment is not received by Friday before the end of the business day, a \$60 late fee will be charged to the account and is due at time of payment. If an account is delinquent over 30 days from the due date, a 1.5% charge will be added to the account balance. In the case of a past due account being sent to collections, the balance of any outstanding payments, plus collection, court and/or filing legal fees will be added to the balance owed to Frost Science.

What is your behavior policy for campers?

Good behavior is a key component to a successful summer camp experience. In an effort to provide all campers with a safe and fun filled camp experience, it is important that all campers exhibit proper behavior and self-control. Campers are expected to respect their teachers and fellow campers at all times. Inappropriate, disruptive, and/or violent behavior while at camp will not be tolerated. Examples of inappropriate behavior include, but are not limited to: fighting, name calling, foul language, arguing, reckless endangerment, disrespectful actions, and stealing.

The Patricia and Phillip Frost Museum of Science reserves the right, upon notification of parents, to dismiss any student during any sessions for conduct that is deemed detrimental to the well-being of other students, staff, or to the overall operation of the camp. No refund/credit will be issued if your child is dismissed.

What is your cancellation policy?

Classes that do not meet minimum enrollment requirements are subject to cancellation. If we must cancel your class, we will contact you to inform you of other class options.

Please note that refunds are not issued for camp classes. If for some reason a child needs to withdraw from or cannot attend a session they have been registered for, a museum credit will be issued. This credit is good for one year from the date of issue and may be applied to any Frost Science camp program or towards a museum membership.

Withdrawals?

If a student withdraws from a class for which they are registered before the first day of session, a museum credit will be given, minus a \$10 processing fee per class. This credit will be good for one year from the date of issue and may be applied to any Frost Science camp program or towards a museum membership. If a student withdraws from a class for which they are registered after the first day of session, there will be no credit of refund.

Absences?

If your child(ren) will not attend camp on a specific day during a session for which he/she is registered, please notify the Reservations Department as soon as possible by calling 305-434-9568 or notifying Angela Colbert, the Camp Director, in advance. Absences may not be "made up" by having your child(ren) attend another camp on a different day, nor will you receive a refund for any missed days.

Is food provided at camp?

Included in the price of camp registration are two snacks (one morning and one afternoon) for each day of the camp. Campers may bring their own snacks from home instead, but this will not result in a discount for camp registration. Snacks will vary, so please be sure to list any food allergies on your child(ren)'s camp registration form(s)..

All classes have a 30-minute lunch break each day. Campers must bring a non-perishable lunch each day that does not require refrigeration or a microwave. Please place each campers name on their lunch box/bag so that it is easily identifiable.

Alternatively, lunch for the week may be purchased during pre-registration no later than the Thursday before the first day of camp at noon. Lunch cannot be ordered the day of or for individual days, but must be for the entire week. Please note menus are subject to change.

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- Summer Camp Menu A - Weeks 1, 3, 5 & 7 menu (\$30.00 weekly)
 - Monday- Turkey & Cheese Sandwich, SAVOR chips & Granola Bar (w/o nuts)
 - Tuesday- Chicken Burrito, Apple Slices & Chocolate Chip Cookie (w/o nuts)
 - Wednesday- Grilled Hot Dog, SAVOR Chips & Brownie (w/o nuts)
 - Thursday- Ham & Cheese Sandwich, CUTIES Mandarin & Chocolate Chip Cookie (w/o nuts)
 - Friday- Chicken Tender Wrap w/ BBQ or Honey Mustard, Sweet Plantain Chips & Brownie (w/o nuts)

- Summer Camp Menu B - Weeks 2, 4, 6 & 8 menu (\$30.00 weekly)
 - Monday- Cheeseburger, Banana & Granola Bar (w/o nuts)
 - Tuesday- Personal Cheese Pizza, Pasta Salad & Chocolate Chip Cookie (w/o nuts)
 - Wednesday- Grilled Cheese Sandwich, Apple Slices & Brownie (w/o nuts)
 - Thursday- Chicken Quesadilla, Chips & Salsa & Chocolate Chip Cookie (w/o nuts)
 - Friday- Chicken Tender Wrap w/ BBQ or Honey Mustard, CUTIES Mandarin & Brownie (w/o nuts)

Where do I park?

Parking for camp drop off and pick up will take place in the garage. You will have 30 minutes of free parking to drop off and another 30 minutes during the pickup hours. Hourly parking rate will apply after those complimentary 30 minutes.

In case of an emergency, who do I contact?

If you need to reach camp staff or your child during the day, please call 305-434-9564 or 305-434-9502 for an immediate answer. The person at the extension will help get you in contact with the appropriate camp staff.

Who do I contact if I'm having a problem situation with camp?

Notify Angela Colbert, Camp Director, 305-434-9568 or AColbert@FrostScience.org, if your child is having a problem at camp. We want your child to have an enjoyable and rewarding summer. With your help, we can ensure that all campers are at ease and comfortable.

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